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black screen, not turning on, picture and sound-related issues, and no signal. Such issues require solutions like restarting the device, fixing cables, and adjusting the settings. Here in this article, we will discuss Skyworth TV problems and their troubleshooting procedures. Related: Worst TV Brands List You Must Avoid! Funia TV Not Turning ON Reported by Skyworth TV users, here is a list of issues commonly occurring with Skyworth TV. Table for Skyworth TV Problems and Troubleshooting Procedures: Skyworth TV Problems/Troubleshooting Procedures TV not turning on Check the power cord, try another socket, or contact professional help Wi-Fi connectivity issues Restart TV and router, reset Wi-Fi settings, check cables Black screen problem Check the cooling system, power supply, and contact the technician if the issue persists Sound but no picture Check sound settings, audio cable connection, TV speakers, and contact the technician if the issue persists TV turning on and off Check the video cable connection and port, and contact the technician if the issue persists Picture without sound Replace batteries, try resetting the TV TV showing no signal Check HDMI cable connection and port, restart TV, perform a soft reset TV not responding to remote Check sound settings, audio cable connection, TV speakers, contact the technician if the issue persists TV not reading USB Check USB port for damage or dust, and update the TV software Make sure to read on to explain troubleshooting procedures for these problems. If your Skyworth TV does not turn on, this indicates some issue with the power supply. Firstly double check that the main power cord is plugged in perfectly. Another thing you can do is unplug the power cord and re-plug it back in after a few minutes. Also, there might be a fault in the power supply board on the wall. You can test if the wall receptacle is working properly by plugging in another device and seeing if it works. If you conclude that it has some fault, try using another socket. If the issue isn't that serious, it should be resolved, or else you may want to contact a professional. Wi-Fi connectivity issues are extremely popular with smart TVs. If you face this issue with your Skyworth TV, the first thing is to restart your TV and router. This would resolve if there is some temporary glitch or a bug. Secondly, you should put all your Wi-Fi settings on the TV to default or perform a reset to your Skyworth TV. Hopefully, this will resolve the issue. If not, then you must check for the respective cables if they are connected properly and do not have any physical damage. There is one more thing you can look for. Usually, routers have a limit of devices that can possibly connect to that network at a single time. You may try disconnecting other devices from the network if many devices are connected. After that, try connecting the TV again. If you see a completely black screen when you turn on your TV, there might be a minor defect in the display. There can be a damaged cable or simply loosely connected cords. You must inspect the power cord and look if there is any fault. To fix the black screen, the simple solution is to restart the TV by disconnecting the power supply and reconnecting it after a few minutes. If this does not work, then you must contact customer service for their assistance. If you can hear some sound coming from the TV when you play it but not the picture, the faulty backlight is the first thing to be suspected. However, before calling a technician to replace the backlight, you must check the cable connections too. Make sure that the video cable is firmly connected to its respective port. There is usually a yellow cable for video. On the side or back of your TV, look for it and ensure that there is no fault in it. If this is the behavior of your Skyworth TV, there might be some issue occurring in the device's cooling system. When the cooling system ceases to function properly, the overheating causes this automatic shutting down. If that is the case, you will need a technician to look for it and perform a suitable action to troubleshoot this. Apart from this, there is a possibility that the TV is not getting the required power supply. Check your power source and see if it meets the requirement of your Skyworth TV. Watching TV without sound is not at all enjoyable. If you get this problem with your Skyworth TV, you might have accidentally put the TV on mute without knowing it. Just check for it and increase the volume. If this is not the case, then the next thing to do is to check whether the audio cables are firmly plugged into their respective audio jacks. Moreover, put your sound settings to default and then restart the TV. If still, the problem persists, you must first test the TV's built-in speakers before seeking any professional help. You can do this by pairing up a set of external speakers and checking if the sound comes out of them. If yes, then that's the fault of the TV's speakers. And if not, there must be some other hardware issue that needs to be looked at by a technician. If you get this error, the first thing to do is to check for the HDMI cable connections. At the back of your TV, look for the HDMI port where the video cable is plugged in. Each HDMI port has a label on it. Look for it. When you are done, on your remote, tap on the source. There, select HDMI and change the source to the one your Video cable is plugged into. Apart from this, if this does not work, you can always restart the TV or perform a soft reset to the TV to get rid of any temporary bugs. TV not responding to the remote can be way too frustrating. If you face this issue, the first thing to be done is to replace the batteries of the remote with fresh ones. You can try this procedure too: Put the batteries out of the remote. Turn off your Skyworth TV by directly unplugging the main power cord from the wall socket. Wait for at least a minute. Don't be impatient! After a minute. Plug in the power cord and wait till the display occurs on the screen. Now put the batteries of your remote back in and see if the remote works now. Any damage to the USB port would never let a USB connection to the TV. If you try to connect a USB to the Skyworth TV and it doesn't read it, you must check for the status of the USB port. Try to clear if there is any dust built-up in the port and firmly connect the USB. Besides, if your TV's software isn't updated yet, make sure you do it because this might also be the reason behind the TV not detecting the USB. Here is how you can reset your Skyworth TV: Problems occur with all TVs of all brands. If the issue is not a serious one, you can fix it on your own with a little bit of knowledge. If you are already a Skyworth TV user or thinking of getting one, we hope this article has helped you to some extent. Problems with Skyworth TV are quite similar to the issues we see with other TVs too. Hopefully, the explanation we gave about the Skyworth TV problems proved to be helpful for you. Let us know in the comments what you think about Skyworth TVs. We would love to read them! And stay hooked for more such interesting and helpful content! Most Helpful Answer! Hi @chodan, It seems as though there is a screen LED backlight problem. Either with the power supply to the backlights or the backlights themselves. Can't find a service manual or a teardown video for the TV so I don't know if there is even a separate power board or not. You would have to disconnect the power from the TV and remove the back cover of the TV to find out. Check what board that the power cord from the wall outlet is connected to. If that board then connects to another bigger board which has the different signal input connectors on it e.g. HDMI, coax etc. it is the power board. If everything is on the one board then it is incorporated into one. It may be easier to use a backlight tester - examples only to check whether the problem is in the backlights or the power supply. The tester can supply power to the backlights without the need for the TV to be powered on. There a lot of videos on YouTube that show how to use it and test the backlights and also how to replace the backlight LED strips or even individual LEDs if necessary. The LEDs are in series connection so one faulty LED can turn off a whole strip. You need to reset your Skyworth TV to get rid of performance issues like: Lagging and slow speed Restarting itself after regular intervals Apps are crashing Flashing colors problem TV has a blank or black screen To factory reset Skyworth TV you need to open the Device Preferences in the menu and choose the type of reset you want to perform i.e. hard reset or picture settings reset. Here we are going to share the two most common methods following which you can easily factory reset your TV. Just make sure that you follow all the steps correctly: Switch on your Skyworth TV. Press the "Home" button on the remote control. Go to the "Settings/Gear" icon present at the top right side of the screen, and press "OK." Now in the settings, scroll down to the "Device Preferences" option and press "OK." Next, in the device preferences menu, scroll all the way down, select the "Reset" option, and press "OK." Another sub-menu will appear. You will need to select the "Reset" option again and press "OK." After that, the TV will reboot twice, and the whole process will take around 3 to 4 minutes. So be patient while it restores your Skyworth TV to default settings. With a factory reset, any persisting app-related issues, color, or audio issues will be gone. Moreover, you'll need to set up the TV again as it will bring your Skyworth TV to factory settings. You can follow the same steps to reset Skyworth smart TV set. See also How To Reset Skyworth TV With & Without Remote If you have lost your Skyworth TV or it's been broken, and you want to restore Skyworth TV to its original settings, then you can use the buttons present on Skyworth TV's hardware. Follow the same process that you perform while using a remote. However, if it seems too hard to you and you can't seem to carry out a factory reset on your Skyworth TV, then here's another option. Check if your mobile phone has an IR blaster in it. Mobile phones with Infrared blasters have a tiny hole on their top. If so, then go ahead and download the Skyworth remote app. The remote app will have all the buttons present on the original remote, and you can follow all the steps mentioned above. If you don't have an IR blaster-enabled mobile, you can get a universal remote and pair it with your Skyworth TV set. Unfortunately, Skyworth TVs don't have any physical "Reset" button on their hardware, which is why a Skyworth TV remote is compulsory whenever a factory reset is required. To troubleshoot Skyworth TV having only picture-related issues (any flickering or flashing colors on the screen), resetting the picture settings to default would be the best option. Here's how you can do it: Switch on the TV and press the "Home" button on the remote. Now go to the "Settings/Gear" icon and press "OK" to open it. Next, you need to scroll down and open "Device Preferences." From the device preferences menu, select the "Picture" option and press "OK." Scroll down and look for the "Reset to Default" option in the next sub-menu. Select it and press "OK." A warning box asking, "Do you want to reset everything?" will appear. By "All", it only means the picture settings and nothing else will be affected. Simply select "Yes" and press "OK." Wait for a few seconds, and the picture settings will be restored to the factory settings. See also How To Reset ONN TV (With Remote/Without Remote) Once it's done, hopefully, whatever problem you were having with the picture on your Skyworth TV will be solved, and the TV will start working just fine. If none of these solutions is of any help to you, get help from the Skyworth TV customer care helpline. You may also like to check out the Skyworth TV to WiFi Hub to update Skyworth TV software despite being great, Skyworth TVs may run into problems due to any reason which is known and mostly unknown. Most of the time, the issues are minor, and you can solve them on your own without any professional help. Skyworth TVs don't run into problems very often, but you can always reset it and fix it if you do. However, if none of these solutions solves the problem you are facing, make sure that you call customer care as soon as possible. If you have a valid warranty, it's even better! If not, you can get help from any other local technician as well. We hope that this guide will be helpful to you. If you are in search of a flat-screen television that will suit your not-so-deep-pocket, the perfect match for you is the Skyworth TV! It is highly affordable, yet with good quality worthy of your money. However, Skyworth TV has problems too that you should know before purchasing one. If you are considering a Skyworth TV, you are certainly wanting to learn more about the brand's technical problems that you may experience. Listed below are some of these issues that are encountered by the brand's customers. One of the usual dilemmas of a Skyworth TV is its sudden breakdown with no power at all. A power supply failure is a general reason for this. You may try restarting your TV a couple of times and wait for any response. If did not work, you can contact the brand's customer service center to know the potential problem and how to fix it. If after turning on your Skyworth TV, all you can see is a black screen, there might be a damaged cable or some connections are just loose. Unplugging the power of your unit and then plugging it again can be a simple solution if there is no major defect; if not, you better call the customer service center to get more reliable guidance. The flashing power light will surely give you a worry as it is not supposed to be that way if your Skyworth TV is fine. To troubleshoot this, you may try unplugging the power supply, then wait for a couple of minutes before plugging it again. This should fix the issue if it is just a minor one; otherwise, you may need to bring your unit to the service center. The blinking is usually indicating that the self-diagnostic system has found some issues that need to be attended to immediately. The typical reason why your Skyworth TV has sound but with no picture is a defective backlight. It is better to get a technician to check if there is a need for replacements of parts on the backlight inverter board. If your Skyworth TV suddenly loses its power, there might be some issue with its cooling system. This problem can cause the automatic shutting down because of overheating. A proper check-up by a technician is needed for this concern. Some input may not work in your Skyworth TV which can just have a simple issue that can be fixed by unplugging the power of the unit and signal source. After waiting for a couple of minutes, try plugging back the signal source to the unit as well as the unit's power. You may encounter a hard time reaching a channel on your Skyworth TV which can be caused by various reasons. First, be sure to check that your tuner system is not set in the analogue mode. It should be set to "DVB-T" mode instead before trying to scan for channels again. If you got an older model of Skyworth TV, the digital tuner may not be compatible with it. Instead, you may need to have an external converter box to receive digital channels. If after trying all these, the problem is not resolved, you should call the brand's customer service for their assistance. Watching without sound is not pleasant, thus, you may get frustrated if your Skyworth TV gives you this experience. You may check the wires to make sure that there is a proper connection; likewise, see if you might accidentally lock the mute button. Your Skyworth TV may experience this issue if its signal type is not appropriately set or if the current channel you are viewing is blank or with no signal. Your TV might also be connected to an input with an unconnected device. If none of these resolved the problem, then you better bring your unit to the service center. Read More: 8 Most-Common Problems With Haier TV (With Solution) If you are still torn about whether to buy a Skyworth TV or not, knowing its advantages and disadvantages is very helpful in making the final decision. No television is perfect, and so a Skyworth TV is not perceived to be exclusively impeccable. Yet, some of its drawbacks can still be compensated with its perks. You just need to do a deep evaluation of its pros and cons to see if as a whole, the brand's unit can still meet your set standards. Skyworth has a humble beginning - starting from a local site in Shenzhen, it has now successfully become a notable technological brand across the globe! The secret ingredient? Its persistent fearlessness when it comes to breaking the norms, thinking unconventionally towards an astonishing breakthrough. It has always been cultivating the "Be Innovative, Be Bold" spirit in its every operation. Skyworth is actually the pioneer of big-screen AloT (Artificial Intelligence-enabled Internet of Things) which commenced the unfolding of China's television industry. It developed the first flicker-free TV, the first OLED TV and 4K TV, up to the current 8K TVs mass production which all show how strikingly innovative Skyworth is! Currently, the brand is focusing on the research and development of 5G+8K technology to elevate its devices to the next level. It is aggressively looking forward to successfully meeting and even exceeding the expectations of the market when it comes to televisions' evolution. If you are looking for a television brand that is a steal, look no further as one of the edges of Skyworth is its affordable price. Compared to other technological giants, it is offering devices with almost the same specifications, yet will not cause you to break a bank! You can buy a 32" LED Smart TV with Google Assistant and an Android TV with HDMI for \$299 while its 70" version is \$956 only! What a bargain, indeed! Without a doubt, you will surely find an exemplary piece for you among all the televisions of Skyworth. The brand has a comprehensive range of televisions that can accommodate your budget and preferred specifications. Currently, it has 6 series: W-series, S-series, Q-series, G-series, Android TV, and Smart TV. They can be LED, OLED, or MiniLED with a resolution of either 4K or 8K. If you are specifically looking for a size, Skyworth also offers different measurements - choose from its 32" up to 88" televisions! Skyworth may not be as famous as other leading television brands so you may be surprised to know that it secured a spot in the top five TV manufacturers and the top three distributors of Android TV worldwide! These recognitions are made possible because of the brand's extensive specifications that cater to the diverse needs of the market. Prior to establishing its own television brand, Skyworth is an OEM (original equipment manufacturer) supplying parts to other television brands. Skyworth TVs are known to offer various smart features like Alexa, Google Assistant, and built-in smart display. They have built-in speakers, loads of ports, and intuitive remote control too. The brand is remarkably appreciated as well for its high-quality picture. As per some customer reviews, Skyworth TV is recommended if you want a full HD experience for a budget-friendly option. It also offers a wide reach of channels; through its built-in antenna, you can get roughly 50 TV channels or even more. The brand also has a Skyworth Binge Android TV box which is certified by Google. Thus, you can reach different services and applications that need Google certification with a Skyworth TV. Not all televisions of Skyworth are of premium quality. There was numerous feedback regarding the brand's shortcomings, but mostly for the models with low specifications. These unfavorable reviews can be widely accepted since you are just getting what you have paid for. With a lower model of Skyworth TV, you can anticipate that the picture quality or resolution may not be as good as those high-end ones. These cheaper models can lack features like some applications or ports that you prefer. The sound can be not as good as you expected and the Smart TV experience may not be quite as fulfilling as well. Another drawback of Skyworth TVs is their slow response at times. You may experience having a delayed action to your TV that may frustrate you. This can be highly discouraging if you are getting a Skyworth TV for gaming purposes. Likewise, if it will be used commonly for important functions such as business presentations. A Skyworth TV should last between 4 to 10 years depending on its usage, maintenance, price, and model. Skyworth is a Chinese company that started designing and building different electronic products in 1988. It is actually a renowned leader in the television industry in its home country. Yet, knowing that it is from China, some might raise eyebrows and become hesitant when it comes to picking the brand. It is sad to say that there is a negative perception regarding the quality of imported products from the country which is then linked to their highly affordable prices. All these can make you question the lifespan of a Skyworth TV. Can it last just the same as other prominent brands in the market? Well, shoo your worries away as Skyworth TVs are proven to be durable enough to last long based on their anticipated service time. In fact, it is an OEM or original equipment manufacturer that develops various components to be sold to other businesses to rectify their products! This can only prove that even the tech giants give their full trust in Skyworth's products. The expected lifespan of Skyworth TVs is from 4 years up to 10 years. However, it is important to note that these periods of service can only be obtained with proper usage and maintenance. No matter how premium your Skyworth TV is, if you are not using it with care, then you should not expect it to reach its expected lifespan. Your careful handling and keeping are essential in extending the life of your TV. Additionally, you can consider the price of Skyworth TVs if you are looking for a longer investment. Basically, the expensive high-end television series of the brand have an extended life compared to the cheap ones. The more costly a TV is, you cannot doubt its quality which is the most important to lengthen the life of your Skyworth TV. Talking about the length of durability, Skyworth TVs are distinct from one another based on their models too. The average lifespan of the brand's LCD TVs and LED TVs is from 5 to 7 years. As for OLED TVs, they have a longer average life expectancy which is around 6 to 8 years. A Skyworth TV is worth repairing if it is cost-effective compared to buying a new unit. Any device like the television has the possibility to confront unexpected damages that are beyond your control. Perhaps, your playing child abruptly threw his or her bulky toy directly to your TV, shattering its screen. Or, your TV just turned off suddenly while you are streaming or watching movies, and on no account turn back its power again. As you confront defects on your Skyworth TV, the first thing that you may ask yourself is - is it worth repairing? Well, the very answer to this question depends on the damage. If the damage is too complex, taking a big ton out of your pocket that can even get you a new unit, then do not try to fix it. Skyworth is a highly affordable television brand so for some crucial issues like a damaged screen, it is better to just buy a spanking new one, of course! Otherwise, if the cost of repair is not much, it is worth it to repair your Skyworth TV. On average, the cost of repair of a Skyworth TV is around \$60 to \$350. The expenses on repairs depend on the type of TV you have. For instance, HD TVs are more expensive to fix than LCD and LED units of the brand. The rates also vary based on the parts that need fixing. Usually, the motherboard, power supply, and cooling system are more costly than other components. You can also consider the warranty of your Skyworth TV for repairs. The company is offering a two-year warranty for parts and labor from the date of the unit's purchase. Take advantage of this if the defect of your television is related to its components or workmanship while you are using it properly. If after knowing everything about Skyworth TV you are still unsure if it is the perfect item for you, you can compare it with other brands. Let us use the Skyworth 43 inches Smart Full HD LED TV as a comparison for finding the best alternatives for the brand. Hisense 43AG6 43-Inch 4K Ultra HD Android Smart TV with Alexa Compatibility SAMSUNG 43-Inch Class Crystal UHD AU8000 Series - 4K UHD HDR Smart TV with Alexa Built-in TCL 43-inch Class 4-Series 4K UHD HDR Smart Android TV Sony X80J 43 inch TV: 4K Ultra HD LED Smart Google TV with Dolby Vision HDR and Alexa Compatibility LG 80 Series 43" Alexa Built-in, 4K UHD Smart TV Morrison, G. (2012, February 23). How long do TVs last? (Morrison's Mailbag). CNET. Skyworth. (2020). About Us. Susan is a professional writer. She has been a writer for several years and has always been so fulfilled with her work! 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